



## MARSH LANDING

June 28, 2006

Plummer & Associates  
Mr. Michael Plummer  
Ms. Linda Plummer

Dear Mike & Linda,

On behalf of the over 3,000 residents of Marsh Landing I would like to thank Plummer & Associates for your thoroughly professional design, administration, and responsiveness in the management of our first community-wide survey. Your firm has a wonderful reputation for surveying upscale communities such as ours, which led us to choose Plummer & Associates for our survey. Needless to say our expectations were high, but you scored a home-run in exceeding those expectations. You provided survey reports and CDs that were easy to understand, provided a wealth of information, and will make it easier for us to develop both short and long-term objectives during our upcoming July 13<sup>th</sup> board retreat. The consensus of our board was "there is gold in them there hills" regarding the wealth of high quality feedback we received. Well done!

The combination of the well designed hard-copy and electronic surveys made it easy for the Marsh Landing homeowners to participate in the survey, and while we have a response rate for elections of only about 36%, the response to the survey approached almost 50%, a level that also exceeded the expectations of the board of directors.

Again, thank you for doing such an outstanding job, and I look forward to working with Plummer & Associates in the future.

Sincerely,

Joseph Adiutori  
President Marsh Landing Board of Directors